A Communication Tool for Emergency Shelters





Instructions

This tool has been tested with and co-created by public health professionals and the populations it is designed to help, including:

- People who have cognitive disabilities
- People who are deaf or hard of hearing
- People who have limited English proficiency
- Anyone who may struggle to communicate verbally during an emergency

Tips to help you use this tool:

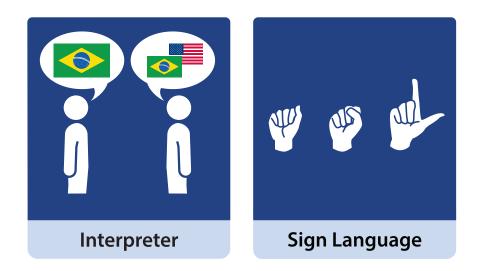


- ✓ Speak clearly and slowly.
- ✓ Look directly at the person when asking questions or giving instructions.
- ✓ Give directions one step at a time. Check for understanding after each step.
- ✓ Give the person time to respond to questions or instructions.
- ✓ Use hand gestures (movements) to help communicate.

Remember, good communication is key to helping people feel safe and calm during an emergency.









Language

I speak...

Español (Spanish) **Português** (Portuguese) Français (French) **Italiano** (Italian) **Deutsch** (German) Polski (Polish) **Русский** (Russian)



Ελληνικά (Greek) **Shqip** (Albanian) **Kreyòl** (Haitian Creole) **Kriolu** (Cape Verdean Creole)



I speak...

中文 (Mandarin)

日本語 (Japanese)

한국어(Korean)

Việt (Vietnamese) ภาษาไทย (Thai) เ้อู่ĵ (Khmer)



नेपाली (Nepali) हिन्दी (Hindi) العربية (Arabic)









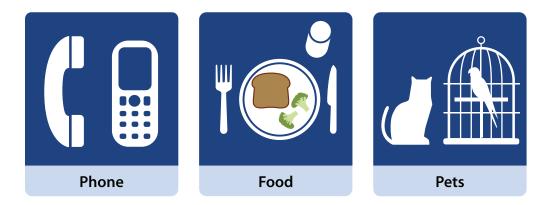


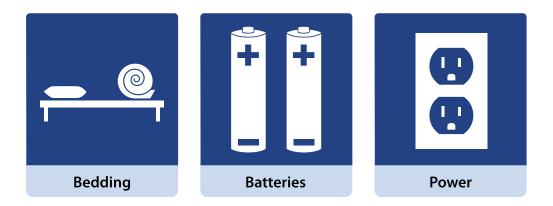
Wait in Line



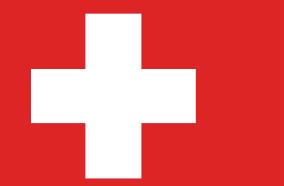








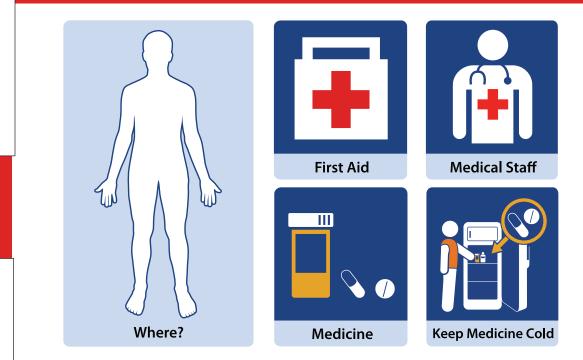
Medical Needs



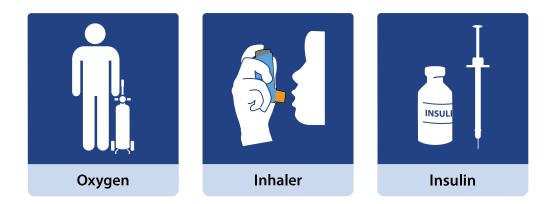


Medical Needs

Medical Needs



Medical Needs



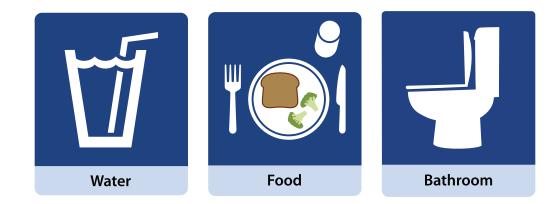
I need...





I need...

Basic Needs





Help





Baby Needs





Food Allergies





Food Allergies







Allergic to Wheat



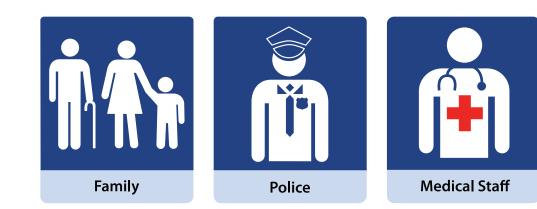
Vegetarian

People and Places

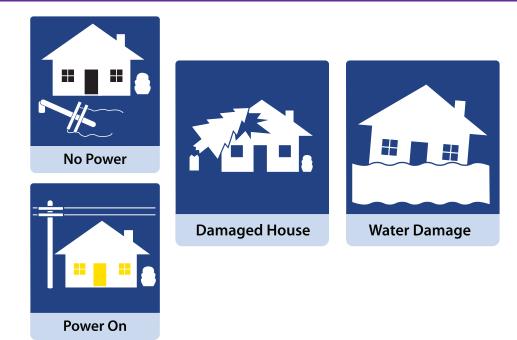
People & Places





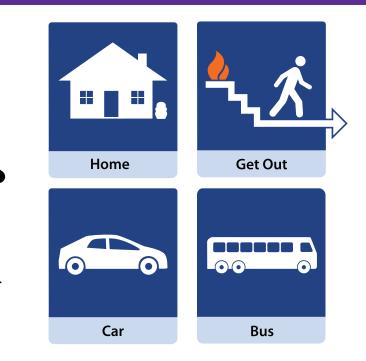


My Home



Places to Go

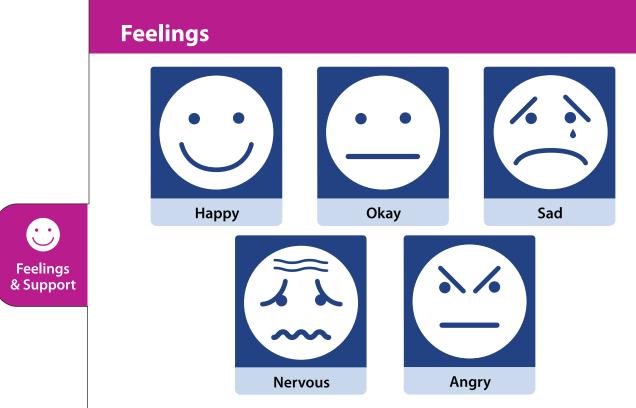
GO



Feelings and Support



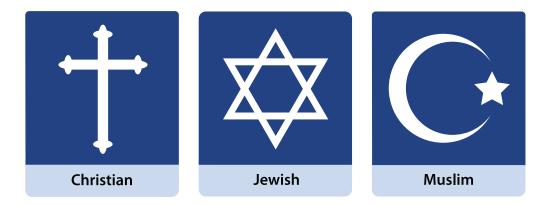




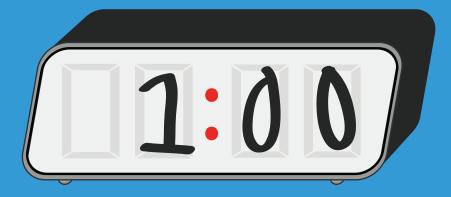
Support



Religious Support



Time



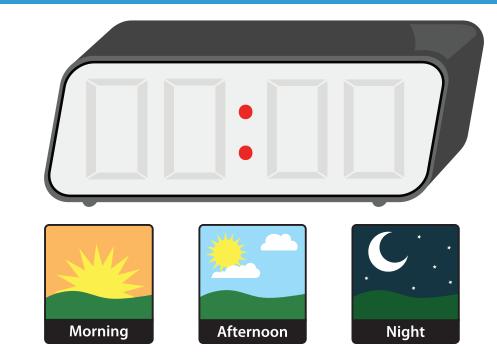


Time

Time

1:00

Time



Time

| Month: | | | | | | | |
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