



NC DEPARTMENT OF  
**HEALTH AND  
HUMAN SERVICES**

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**LME-MCO Joint Communication Bulletin # J366**

Date: June 12, 2020

To: Local Management Entities-Managed Care Organizations (LME-MCOs)

From: Deb Goda, Behavioral Health Unit Manager, NC Medicaid  
Renee Rader, Assistant Director for Policy and Programs, DMH/DD/SAS

Subject: Level of Care and Supporting Documentation During COVID-19 State of Emergency

This bulletin is to provide guidance to support the NC Innovations and Traumatic Brain Injury (TBI) waiver Level of Care processes.

We recognize that COVID-19 has negatively impacted people's ability to obtain medical or psychological evaluations / assessments. Therefore, the psychologists, psychological associates or physicians performing initial evaluations of level of care for waiver beneficiaries may use historical medical or psychological evaluations / assessments to determine appropriateness for entrance to either the NC TBI or NC Innovations Waiver. Documentation must support that entrance criteria is met.

This flexibility related to the NC Innovations and NC TBI Waiver Levels of Care is effective until the earlier of the following dates: March 12, 2021 or NC Medicaid's termination of the NC Innovations and NC TBI Waiver Appendix Ks.

If you have any questions, please call Kenneth Bausell at 919-527-7643 or e-mail [Kenneth.Bausell@dhhs.nc.gov](mailto:Kenneth.Bausell@dhhs.nc.gov).

Previous bulletins can be accessed at: <http://www.ncdhhs.gov/divisions/mhddsas/joint-communication-bulletins>

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